

**From:** [Bonny Mansfield](#)  
**To:** [Shirley, Matthew G CIV NAVFAC HQ, IG](#)  
**Subject:** [Non-DoD Source] Re: IG Matter  
**Date:** Monday, December 12, 2016 14:24:23

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Hello Sir,

We did meet with Navy Housing Region on the 30th Nov. We have heard nothing back at this time. I had planned to email Navy Housing to touch base with everyone, and will CC you if that's Ok.

I thank you sincerely for all your help with this issue.  
Merry Christmas to you and your Family.

Bonnie

On Monday, December 12, 2016 12:26 PM, "Shirley, Matthew G CIV NAVFAC HQ, IG"  
<[matthew.shirley@navy.mil](mailto:matthew.shirley@navy.mil)> wrote:

Ms. Plettner,

I wanted to check with you on the status of this issue. My understanding is that you met with the Navy Condition Assessment team on Nov 30th. Has there been any progress on resolving the black mold issue?

At this point, I think we have accomplished everything possible by keeping this open as a Navy Hotline complaint. By that, I mean we have focused attention on this issue with the people and activities that have the capability to fix it. I would not be surprised to learn that there are still incomplete actions that you want to see completed in the near future. However, this issue is not core IG matter. Normally, we refer these to the activity with control over them, and close the Hotline case without follow-up. For this case, I have kept it open and forwarded information and documents you provided me to ensure they receive appropriate attention. Unless there is something new to pass to the Navy Region or NAVFAC commands, I don't think leaving this Hotline case open will help you. Please let me know if you think I am overlooking anything.

Please feel free to continue to correspond with me if you feel the Navy is not providing anything it promised to you. We can open a new Hotline case if it seems to be neglected. I am still concerned that the Navy does everything in its power to ensure you and your family have a safe home.

Your correspondence with me has been very prompt, and I suspect this is not necessary. However, if in the unlikely event I hear nothing from you by Friday, 16 Dec, I'll assume the situation is progressing and will close the hotline case. Please don't hesitate to contact me if you have any concerns.

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